

# Disability Inclusion Action Plan 2017-2021

2017 - 2021





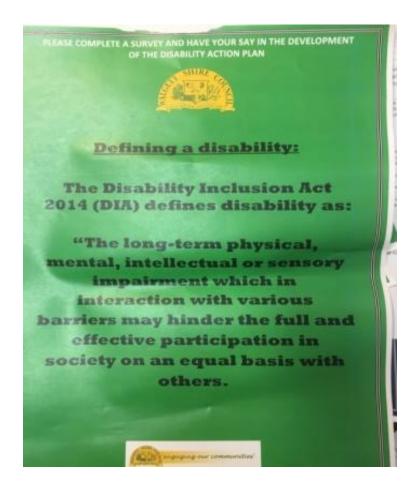


Walgett Shire Council Vison Statement;

"Maximise opportunities for the community to improve their quality of life whilst embracing their own culture and social diversity for the benefit of all"

## **Contents**

1. Abbrevations	3
2. Legislation and Policy	g
3. Shire Profile and Demographic	17
4. Disability snapshot in Walgett Shire	19
5. Community Consultation	22
6. The Survey	26
7 .Consultation Outcomes	30
8. Risk management and assessments	57
9. Action Plan	61
10. Monitoring and Reporting	71



## 1. Abbreviations

DIAP- Disability Inclusion Access Plan

WSC -Walgett Shire Council

GM - General Manager

CFO - Chief Financial Officer

MCD- Manager Community Development

HBS- Health & Building

PO- Property Officer (assets)

**ISC-Information Services Coordinator** 

YDO- Youth Development Officer

CDO- Community Development Officer

WDRG- Walgett Disability Reference Group

LRDRG- Lightning Ridge Disability Reference Group



## Message from the Mayor

It is my pleasure to present Walgett Shire Council's Disability Inclusion Action Plan 2016-2020. Our Council embraces the inclusion of people with a disability in all aspects of community life. We are committed to creating a more inclusive and welcoming community for people with disabilities.

The Disability Inclusion Action Plan demonstrates our commitment to improve the quality of our services, facilities, accessibility issues, systems and programs over a four year period. The Plan was developed through extensive consultation processes and engagement by our teams with the community and outlines the actions we will take to provide more accessible and inclusive services.

We look forward to hearing about the positive impact the Plan has for people with a disability in our Shire.

Mayor, Councillor Ian Woodcock



## Message from the General Manager

This Disability Action Plan presents Councils commitment to people with disabilities for improving access and inclusion over the next four years.

Planning for disability inclusion is about supporting the basic right of choice for people with disability in our community. People with disability have the same right to choose how to live, work and enjoy community life as other people.

Council's aim is to ensure that our services, community based programs, facilities and processes are inclusive. The Plan aims to improve conditions for people with a disability who live, work and visit our Shire.

I look forward to working with staff and our community to put the plan into action over the coming years and encourage people to work together as inclusion and accessibility is everyone's business.

General Manager, Don Ramsland

"Council acknowledges the traditional custodians and first people of our lands the Gamilaroi and Yuwaalaraay people. We pay our respect to Elders both past, present and future and acknowledge their spiritual connection to the lands and waterways within the Walgett Shire."



Australian Unity CEO Mr Cameron Holland and Area Manager Mrs Zuzana Sisa along with Local Disability Project Worker Miss Joanne Osbourne at a recent event of service providers at Lightning Ridge in which Council conducted in place survey and consultations regarding the development of the Disability Inclusion Action Plan

# 1. Background

In 2014 the *NSW Disability Inclusion Act 2014* was passed. This Act requires Council to develop a Disability Inclusion Action Plan to help remove barriers and enable people with a disability to participate fully in their communities.

For the first time all levels of Government across Australia have committed to a unified National approach to improving the lives of people with disability their families and carers through the development of the National Disability Strategy. In this Strategy the State and Federal Governments have committed to an approach where the individual is the centre of focus and not their disability.

Council's vision is for an inclusive, respectful and diverse community where all residents and visitors enjoy a safe and friendly environment.

Council's Disability Inclusion Action Plan will aim to provide better access to Council information, services and facilities ensuring people with disabilities can fully participate in their community.

The Walgett Shire Disability Inclusion Action Plan was developed through a series of community consultations and a range of other communication strategies, offered to the community to have their say in the planning stages and eventual adoption of this Plan.

The formation of three community based Access and Inclusion sub- groups in our three larger communities of Walgett, Lightning Ridge and Collarenebri allowed key points/ opportunities for people to discuss, refer and pass on their thoughts in relation to the consultation processes.

The formation of a Council staff working group with a two-fold responsibility representing peoples with disabilities and also acting as a reference group for potential issues around access and inclusion with Council properties, facilities, events and programs aided the consultation process to no end.

A review of relevant literature, Council documents / policies took place and a staff survey was conducted across the challenging demographic that is Walgett Shire.



"Members of the Disability Inclusion and Access Committee"

Due to the difficulty in consulting with many community members because of the vastness of the Shire and timeframes Council developed an on-line survey tool and promoted this across the Shire seeking responses from a series of questions developed in reference to areas of access and inclusion and aligning with International, State and Local level guidelines and principals of accessibility and inclusion.

Council values well-placed relationships with key organisations established over many years working and collaborating with services and agencies across the Shire, and with this in mind Council targeted persons within the sector, working with, supporting or assisting peoples with disabilities and their carers to form the catalyst of the external reference groups in each community.

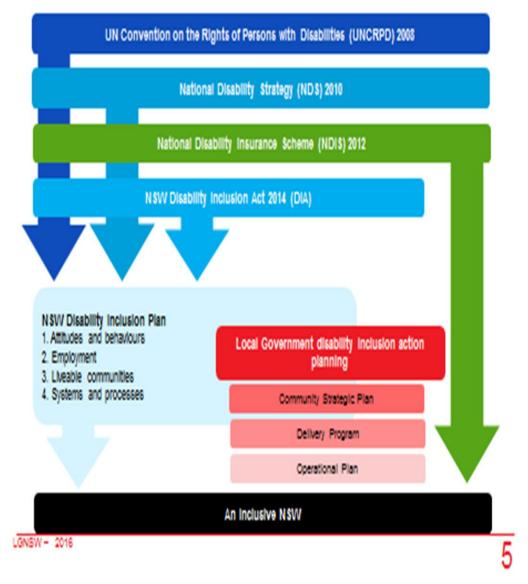
Other forms of consultation were extensive and rewarding with an impressive Number of surveys completed and collated.

The opportunities provided by this consultation and plan development was met with enthusiasm and goodwill by the community.

The three (Walgett, Lightning Ridge and Collarenebri Disability Reference Committees, consisting of community members, and sector workers and supporters played an important role in the development of this Plan. Committee members were involved in a formal review process of the draft Plan and provided feedback and recommendations.







ABOVE: outlines the relationship between relevant policy and legislative instruments

Source": Disability Inclusion Action Planning Guidelines Local government.

The Walgett Shire DIAP will work towards supporting the above flow chart at an "on the ground" level across the Walgett Shire. The actions set out and identified within the Walgett Shire DIAP will align with our current suite of policies and plans underpinned by Councils overarching Community Strategic Plan 2017-2027.

# 2. Legislation and Policy

## **International**

The United Nations Convention on the Rights of Persons with Disabilities

The United Nations Convention on the Rights of Persons with Disabilities protects the rights of all people with a disability around the world. Australia was one of the first countries to sign the Convention when it was ratified in 2008. The convention acknowledges that people with disability have the same human rights as those without disability.

This commits participating governments to ensure these rights can be exercised and that barriers are removed.

The United Nations Convention of the Rights of Persons with Disabilities supports the social model of disability.

This recognises that attitudes, practices and structures are disabling and can create barriers to people with disability from enjoying economic participation, social inclusion and equality which are not an inevitable outcome of their disability.

The Convention is guided by the following principles:

- respect for inherent dignity, individual autonomy including the freedom to make one's own choices and independence of persons;
- non-discrimination;
- · full and effective participation and inclusion in society;
- respect for difference and acceptance of persons with disabilities as part of human diversity and humanity;
- equality of opportunity;
- Accessibility;
- equality between men and women;
- Respect for the evolving capacities of children with disabilities and respect for the right of children with disabilities to preserve their identities.



Community consultation and survey completion at a community event in Lightning Ridge

#### **National**

## National Disability Strategy 2010-2020

The National Disability Strategy 2010-2020, developed in partnership by the Commonwealth, State, Territory and Local Governments, sets out a national plan for improving life for Australians with disability, their families and carers, to support the commitment made to the United Nations Convention on the Rights of Persons with Disabilities

Actions in the Implementation Plan that involve councils include improving Web Content accessibility, access to infrastructure, recreation, employment and community participation.

### National Disability Insurance Scheme

The National Disability Insurance Scheme is a major reform that will deliver a national system of disability support focused on the individual needs and choices of people with disability. The National Disability Insurance Scheme gives participants more choice and control over how, when and where supports are provided.

## State Disability Inclusion Act 2014 (NSW)

The Disability Inclusion Act (2014) acknowledges human rights; promoting the independence and social and economic inclusion of people with disability.

The Act requires NSW government departments, local councils and some other public authorities to develop and implement a Disability Inclusion Action Plan.

The plan must be consistent with the State Disability Inclusion Plan and include strategies to increase access and participation.

## Local

Walgett Shire Council Community Strategic Plan 2017-2027 was created by the community and provides a long term vision for our Shire. The Community Strategic Plan informs Council's Delivery Program and Operational Plan, which set out Council's role in achieving the community's vision. Other Council plans and documents relevant to the Disability Inclusion Action Plan include:

- ✓ Community Consultation Policy
- ✓ WHS Policy
- √ Equal Employment Opportunity Policy
- ✓ Walgett Shire Youth Strategy
- ✓ Community Strategic Plan
- ✓ Walgett Shire Aboriginal Reconciliation Action Plan
- ✓ Walgett Shire Crime Prevention and Safety Plan



Council is currently in the final stages of its disability access ramp at the Walgett Library and VIC.

## Linking plans / integrating services and delivery to community

It is essential that Councils policies and plans link with, and integrate for the best outcomes for community, stakeholders and residents across the Shire.

During the development phase of the *Disability Inclusion Action Plan* the consultations with community members at events, forums and in place focused on how this Action Plan links with other Council strategies, plans and policies, all of which are underpinned by Councils Community Strategic Plan. It was noted that the current *Aboriginal Reconciliation Plan 2007-2010* and the *Youth Strategy 2010-2014* are currently under review and a process of consultation is underway with community and stakeholders to complete the reviews in the 2017-18 financial year. This was taken into consideration when developing this DIAP with participants and actions aligning with existing plans where actions focused on access and inclusion issues and information sharing for all groups of people and residents of the Walgett Shire.

# Aligning actions with Council Policy - Walgett Shire Councils Community Strategic Plan 2017-2027

# Development of the Disability Inclusion Action Plan is supported by the Walgett Shire Community Strategic Plan goals as follows:

- C1.1 Develop a connected, informed and resilient community
- C 1.2 A safe, active and healthy Shire
- C1.3 A diverse and creative culture
- **E2.2** To provide increased employment opportunities that supports local industries and the local economy
- I 5.3 Maintain and Improve Council's property asset to an optimal level
- I 5.4 Provision of facilities and Communication services



Recently constructed disabled toilet in Gray Park - Walgett

## Where do we go for information and ensuring correct process?

Council considers and aligns its processes and procedures with an extensive legislation and standards informing and guiding Council's decision making, approvals (buildings etc.- infrastructure, environmental work and community development and capacity building. Included below but limited to the identified policies and legislative requirements

- Commonwealth Disability Discrimination Act 1992
- Commonwealth Disability (Access to Premises-Buildings) Standards 2010
- NSW Anti-Discrimination Act 1977
- Carers Recognition Act 2012
- Local Government Act 1993 and Local Government (General) Regulation 2005
- <a href="http://www.abcb.gov.au/Resources/NCC">http://www.abcb.gov.au/Resources/NCC</a> Access to the National Construction Code (NCC), which includes the Building Code of Australia (BCA), which stipulates the requirements for access for people with disability along with other requirements relating to design/construction for accessible buildings

- Australian Human Rights Commission Guidelines on application of the Premises Standards - <a href="http://www.humanrights.gov.au/guidelines-application-premises-standards">http://www.humanrights.gov.au/guidelines-application-premises-standards</a>
- Australian Government Attorney-General's Department <u>https://www.ag.gov.au/Pages/default.aspx</u> (note use search engine "Disability")
- Building Professionals Boards, NSW Government Premises Standards -<a href="http://www.bpb.nsw.gov.au/legislation-regulation/premises-standards">http://www.bpb.nsw.gov.au/legislation-regulation/premises-standards</a>
- Building Professionals Boards, NSW Government Unjustifiable hardship under the Premises Standards - <a href="http://bpb.nsw.gov.au/unjustifiable-hardship-under-premises-standards">http://bpb.nsw.gov.au/unjustifiable-hardship-under-premises-standards</a>
- Series of Australian Standards (AS) include AS 1428 Design for access and mobility – which can be purchased from suppliers such as <a href="https://www.saiglobal.com/">https://www.saiglobal.com/</a>
- Guideline on the application of the premises standard, version 2, February 2013 - <a href="http://www.humanrights.gov.au/our-work/disability-rights/disability-standards">http://www.humanrights.gov.au/our-work/disability-rights/disability-standards</a>
- Disability (Access to Premises Buildings) Standards
- 2010, <a href="https://www.legislation.gov.au/Details/F2010L00668">https://www.legislation.gov.au/Details/F2010L00668</a>
- Companion Animals Act 1998, Assistance animals not to be denied entry http://www.legislation.nsw.gov.au/#/view/act/1998/87/part6

## **Premises Standards**

The national Disability (Access to Premises — Buildings) Standards 2010 (Premises Standards) came into effect on 1 May 2011. The Premises Standards help to improve the accessibility and safety of new and upgraded buildings, and are important in 'future-proofing' the built environment. Accessible buildings meet future needs as well as current expectations of equity and fairness. The Premises Standards are made under the Commonwealth Disability Discrimination Act 1992. They list the buildings that must comply, who is responsible for compliance, exemptions from compliance, and an Access Code of technical building standards.

## Areas that do not need to be accessible

Part D3.4 of the Access Code and the BCA specify the areas that are not required to be accessible:

- a) an area where access would be inappropriate because of the particular purpose for which the area is used
- b) an area that would pose a health or safety risk for people with a disability
- c) any path of travel providing access only to an area exempted by this clause.

These areas could include rigging lofts, waste containment areas, foundry floors, loading docks, fire lookouts, plant and equipment rooms and other similar areas. Identifying such areas should be on a case-by-case basis. Note: only accredited Building Certifiers whom are approving a project can grant an exemption under this part of the BCA.

## Companion Animals Act 1998, Assistance animals

The federal Disability Discrimination Act (1992) and the NSW Companion Animals Act (1998) states:

- A person with a disability is entitled to be accompanied by an assistance animal being used bona fide by the person to assist the person, into or onto any building or place open to or used by the public or on any public transport
- An occupier or person in charge or control of a building or place open to or used by the public or a person in charge or control of any public transport must not, without reasonable cause, refuse to permit a person to take an assistance animal into or onto, or while accompanied by an assistance animal to enter or be in or on, that building or place or public transport if the person has a disability and is using the animal bona fide to assist him or her.
- An occupier or person in charge or control of a building or place open to or used by the public or a person in charge or control of any public transport must not impose a charge on or in respect of a person with a disability who is accompanied by an assistance animal used bona fide by the person to assist him or her and who is taking the animal into or onto, or is entering or is in or on, that building or place or public transport, unless the charge would have been imposed respect of that person if the person had not been accompanied by the animal.





DIAP community BBQ - introduction and information presented by CIr Taylor and Community Development team- September 2016

# 3. Shire Profile and Demographic

Walgett Shire Local Government Area is located in the far north west of New South Wales and covers an area of 22,007 square kilometers. Walgett Shire borders with Queensland to the north, Moree Plains and Narrabri Councils to the east, Coonamble to the south and Brewarrina to the west.

The Shire is located on Gamilaroi country in the southern and eastern sector and to the north is on Yuwaalaraay country.

Acknowledgement of the traditional occupiers of the land is displayed on signs along main roads entering into the Walgett Shire. The Shire is geographically on the productive black-soil plains of New South Wales, part of which is in the Central Division and part in the Western Division.

The North and North West of the Shire is opal bearing country, which is home to NSW state gemstone, the Black Opal.

Walgett Shire comprises thirteen towns, villages and hamlets spread throughout the Shire and the preserved opal fields of Grawin, Glengarry and Sheepyards.

Each community has its own special identity.



Defining a disability:

The Disability Inclusion Act 2014 (DIA) defines disability as:

"The long-term physical, mental, intellectual or sensory impairment which in interaction with various barriers may hinder the full and effective participation in society on an equal basis with others."

# 4. Disability snapshot in Walgett Shire

Information about disability in Walgett Shire is based on Australian Bureau of Statistics (ABS) Census data.

The below data was taken from the ABS website and relates to 2012

Description	2010	2011	2012
Disability Estimates - Persons with a disability living in private dwellings (no.)			1643
Disability Estimates - Persons with a disability living in private dwellings (%)			24.4

Other data from the Australian Bureau of Statistics:

2011	2012	2013	2014
179	195	211	232
602	716	722	706
		179 195	179 195 211

The Shire is home to a diverse population of residents, a high Aboriginal and Torres Strait Islanders representation and also a significant number of people from culturally and diverse backgrounds and we know that we have people in these groups with disabilities and access and inclusion also affects their daily life.

The Committee during the consultation phase, consulted with many Aboriginal and CALD groups ensuring they were inclusive in the development process and ultimately represented in the final DIAP.

### Information from the Australian Bureau of Statistic indicates:

- 1643 people are living with a disability in private dwellings within the Walgett Shire; this represents 24.4% of the total population.
- According to the ABS, 232 people were receiving a Carer Payment Benefit in 2014, an increase of 53 people from 2011. This payment is made to people who personally provide constant care, in the home, to someone with a severe disability, medical condition, or who is frail aged.
- 706 people living within the Walgett Shire LGA were receiving a Disability Support Pension in 2014. The Disability Support Pension is provided to people who have a physical, intellectual or psychiatric condition that stops them from working or people who are permanently blind.

## What we are doing:

Council research's and considers the development of a range of options when conducting or implementing community programs relating to inclusiveness and access for people with disabilities.

Council's community development team have, over many years formed long term relationships with many service providers, employment organisations and care services for people with disabilities.

Council is well placed to work with all groups across our Shire and consider consultation as a prerequisite when access and inclusiveness issues are discussed and identified. Councils community development team actively engage, recognise, and acknowledge the significant events targeting people with disabilities and their carers throughout the calendar year. Council includes all aspects of celebration, acknowledgement and education surrounding access and inclusion barriers and strength's to provide the broader community with information in a bid to create an improved understanding across community of issues that affect people with disabilities and provide opportunities and raise awareness of inclusion of people with disabilities. Some examples include:

- Provided experience through the School 2 Work program for placements for high school students with disability.
- Celebrate International Day of People with Disabilities as an annual event.
- Celebrate and recognise Carers Week throughout three larger communities
- Installed an accessible toilet Gray Park Walgett improving access

- Installed adaptive technology (magnifying equipment) in Walgett Library.
- Enforcing ALL requirements in building codes to new and renovated additions to buildings and public amenities
- Establish reference groups for Access and Inclusiveness across the community
- Encouraging and promoting inclusion for all at Council functions and events across the Shire

## Programmed future projects across our Shire

- Construction disabled toilets at Len Cran Park- Lightning Ridge
- Construction of disabled toilet facility in Come by Chance
- Construction of a disabled toilet at Grawin



## 5. Community Consultation



"Community engagement is about involving through consultation, the community in decision making processes, which is critical in the successful development of acceptable policies and decisions in government, the private sector and the community."

In the development of the Plan Council staff spoke to many people across the three larger communities.

- Community service and health workers, people with a disability and their careers and the broader community participated in surveys and conversations informing the final Plan.
- ✓ Pop ups at open services day events
- ✓ Council made survey boxes for people to complete "in place "surveys at the libraries, Council depots and a selection of " hot spots" as identified by community sector workers
- ✓ An extensive media campaign was driven across the Shire informing residents of the Shire of Councils undertaking of the DIAP.
- ✓ Council's staff attended community functions, CDAT meetings and youth events in a bid to have as much input from community.
- ✓ Staff attended and promoted DIAP at NDIS community information sessions
- ✓ Youth Council representatives took home flyers to parents informing them
  in the Aboriginal villages outside of the Walgett and Collarenebri townships
  and promoting the on-line survey tool.



Disability Inclusion Action Plan In place survey distribution and engagement with locals





In place survey distribution and information consultation

## Who and how we consulted:

Date	Consultation and engagement method
Aug /Sep 2016	Walgett Shire Interagency / cross section community services and agencies Informed Lightning Ridge Inter-agency and Walgett Interagency groups of service, Gov and non – Gov and agencies/ orgs working within the LGA
Aug 2016	Policy and literature review – Disabilities and Inclusion / accessibility
Aug- Sep 2016	Walgett Youth Council- meeting discussion on impact on youth and young people a DIAP may offer.
Aug- Sept 2016	Media campaign to whole of community informing of Councils processes and strategies in developing DIAP
Sept 2016	Blanket information sheet and survey draft developed for communities across the Shire promoting and informing of Walgett Shire Disability Inclusion Action Plan Working
Sept 2016	Meetings with staff and Directors at Council in reference to forming "Council" working Group to support actions in DIAP
Oct 2016	Attendance at DIAP (Local Gov workshop) Narromine- guidelines and templates- information sharing
Oct 2016	Development and upload of survey/ Hard Copy and online tool (Survey Monkey) - website for maximum participation from broader community .preliminarily community information session and survey distribution.( see attached survey) Survey boxes placed across community including:
Oct 2016	Meetings with community informing and roles and responsibilities of Reference Group in Walgett, Lightning Ridge and Collarenebri
Oct 2016	Staff info session and promotion
Oct 2016	Placement of Survey boxes and surveys at hot spots across three larger communities
Oct 2016	Radio promotion through 2WEB

Oct	Development of introduction to plan and demographics/information/
	, , , , , , , , , , , , , , , , , , , ,
2016	identification of services
Nov	Forming of Reference Groups ( x 3) Meeting -Café 64 – Nova Employment
2016	Agency
Nov	Undertaking of risk assessments and gaps and needs in relation to accessibility
2016	and inclusion to Council owned/ operated facilities
Nov	Attendance and in place consultation and survey promotion at annual OPEN
2016	DAY in Lightning Ridge
Dec	Attendance and in place consultation and survey promotion at annual OPEN
2016	DAY in Collarenebri
Dec	Media promotion as closing down survey monkey for survey of residents.
2016	
Dec	Final collation and analysation survey results to inform plan
2016	
Jan	Review and collation of responses – development and formation of draft DIAP
2017	
Jan	Action Plan developed in consultation with groups/access and inclusion
2017	committees
Jan	Draft document presented for review to access committees- Walgett and
2017	Lightning Ridge
Jan	Risk assessment of identified areas of immediate concern carried out in streetscape
2017	
Feb	Meetings with Reference groups in each community: input and review
2017	



In place consultation again proved to be successful in informing and gathering information in development of the DIAP.

# 6. The Survey

**Individual Profile** 

Disability Inclusion Action Plan 2017-2021 - Survey Questions.

Walgett Shire Council is currently developing a Disability Inclusion Action Plan and encourages your input and responses to the following:

•	Age			
•	Community: Walgett / Lightning	Ridge / Collarenebri / C circle your Community a		Burren Junction ,
•	Gender	Male / F		
•	Language spoken at home			
•	Are you a carer or person with d	isability?	Yes / No	
•	Do you identify as Aboriginal/To	rres Strait Islander	Yes / No	
Do yo	u think the Walgett Community	is welcoming of peopl	e with disabilities?	E.g. businesses
shops	etc.			
•	Yes / No			
•	If No please give an example			
Do yo	u think Council's facilities are acce	essible, please provide d	letail of areas for in	nprovement?
•	Libraries	Yes / No	)	
	If No, which facility			
•	Community centres			
•	Public Facilities i.e. Toilets			
•	Pools /ovals recreational spaces	<u> </u>		
•	Footpaths / areas of concern	·		
•	Other – Please specify			
Are yo	ou aware of any of Council's empl	oyment programs / initi	atives?	Yes / No
Do yo	u think Council organised events (	cater for people with a c	disability?	
Yes. P	lease give an example			
No Pl	ease give an example			
NO. PI	case give an example			

Are these events communicated effectively to the community?			
Yes. Suggestions for improvement?			
No. Suggestions for improvement?			
Are you aware of Council's Access Committee and community refer	rence groups?		
What it does	Yes / No		
How to be a member	Yes / No		
<ul> <li>How to contact the committee regarding an access issue</li> </ul>	Yes / No		
Do you find Council's information publications accessible?			
• E-bulletins	Yes / No		
<ul> <li>Website</li> </ul>	Yes / No		
Newsletter	Yes / No		
Do you find Council staff at all of its locations and facilities approrequirements and helpful?	achable, understanding of your		
<ul><li>Yes / No</li></ul>			
If No, please provide details			
We encourage and appreciate your feedback and any other comme	ents:		
For further information please contact:			

Walgett Shire Council Manager Community Development: Mr George McCormick 02 6828 6107
e: <a href="mailto:gmccormick@walgett.nsw.gov.au">gmccormick@walgett.nsw.gov.au</a>

The surveys were completed by **211** people across the Shire through a in a range of methods including hard copy (**107**), Survey Monkey- online **(58)** and in place at community events **(46)**.

Community responses highlighted the importance of being involved in the local community and having access to appropriate services and recreational social and educational opportunities.

It was interesting to note that many survey participants noted and shared positive feedback for Council services and programs, highlighting the community engagement and development as active and making inroads to building social capital and capacity.



In place community consultation at Collarenebri with a community services day

Participants also were forthcoming with identifying issues around access and the general streetscape in relation to footpaths and mobility in terms of navigating the built environment.

People with a disability told us what would make a difference to their community participation. We also heard from carers and family and friends of people with a disability together with community service and health workers.

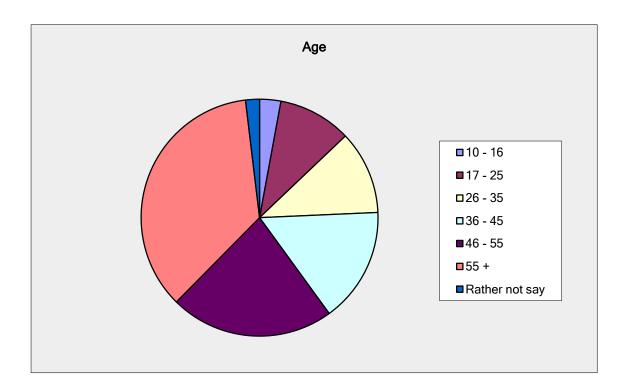


Council's partnerships with service providers at local and state levels are essential in addressing the needs of our peoples with disabilities.



# 7. Consultation Outcomes

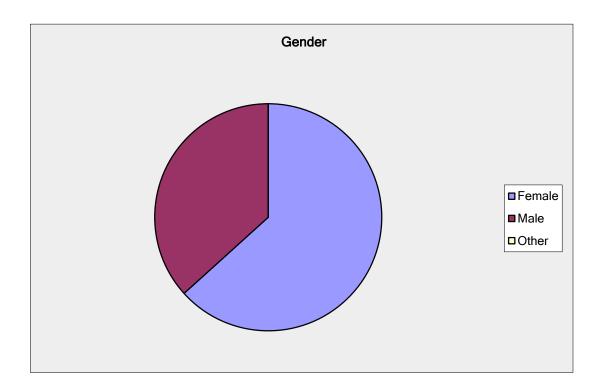
Age		
Answer Options	Response Percent	Response Count
10 - 16	2.9%	6
17 - 25	10.0%	21
26 - 35	11.4%	24
36 - 45	15.7%	33
46 - 55	22.4%	47
55 +	35.7%	75
Rather not say	1.9%	4
answered question		210
skipped question		1



Of the 211 participants 55% were over 55 years of age understandably of most concern with disability inclusion. The 46-55 year old category represented the second highest input with 22.4 %.

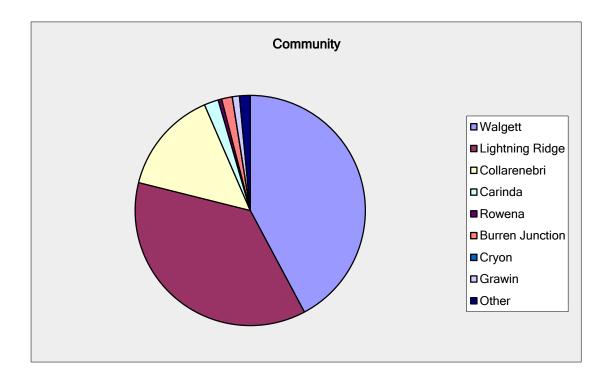
Council is impressed with the representation of all age groups across the Shire.

Gender		
Answer Options	Response Percent	Response Count
Female Male Other	63.3% 36.7% 0.0%	133 77 0
	nswered question skipped question	210 1



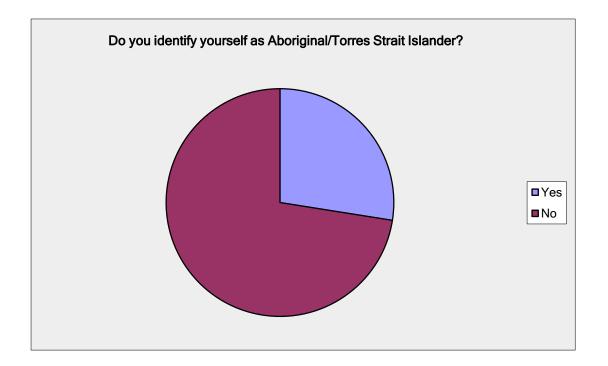
Majority of respondents to the survey were females. This is not unexpected as at many of the community events staged where predominantly attended by women. It was the mothers, carers and guardians that turned up at the numerous programs and events

Community		
Answer Options	Response Percent	Response Count
Walgett	42.2%	84
Lightning Ridge	36.7%	73
Collarenebri	14.6%	29
Carinda	2.0%	4
Rowena	0.5%	1
Burren Junction	1.5%	3
Cryon	0.0%	0
Grawin	1.0%	2
Other	1.5%	3
Other (please specify)		3
a	nswered question	199
	skipped question	12



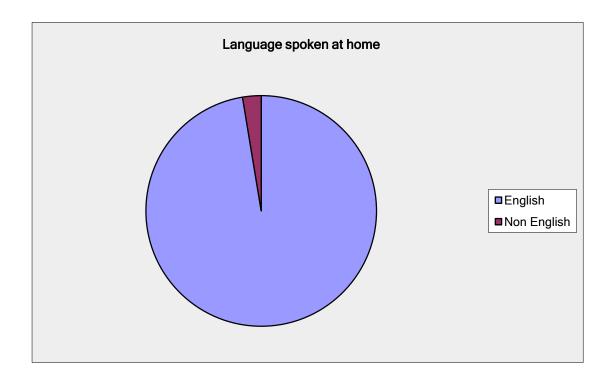
As expected the larger towns of Walgett, Lightning Ridge and Collarenebri recorded the greatest number of responses. All towns within the Walgett Shire had a participant in the survey which demonstrates we "did" get to the people in this initiative.

Do you identify yourself as Aboriginal/Torres Strait Islander?			
Answer Options	Response Percent	Response Count	
Yes No	27.5% 72.5%	46 121	
	answered question skipped question	167 44	



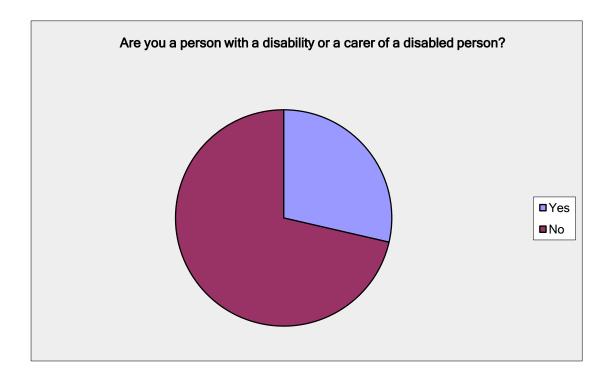
From the survey responses we can identify that 27.5% of respondents were of Aboriginal decent.

Language spoken at home		
Answer Options	Response Percent	Response Count
English Non English Please specify	97.4% 2.6%	191 5 5
·	answered question skipped question	196 15



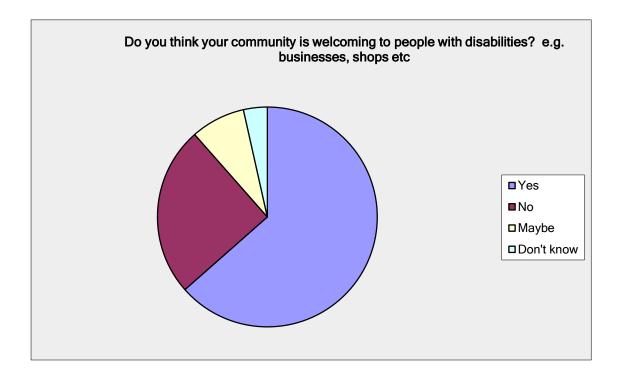
People form Non English Speaking backgrounds were also represented within the survey and consultation processes with 2.7% from NESB.

Are you a person with a disability or a carer of a disabled person?			
Answer Options	Response Percent	Respons Count	е
Yes No	28.6% 71.4%	57 142	
answe	ered question oped question		199 12



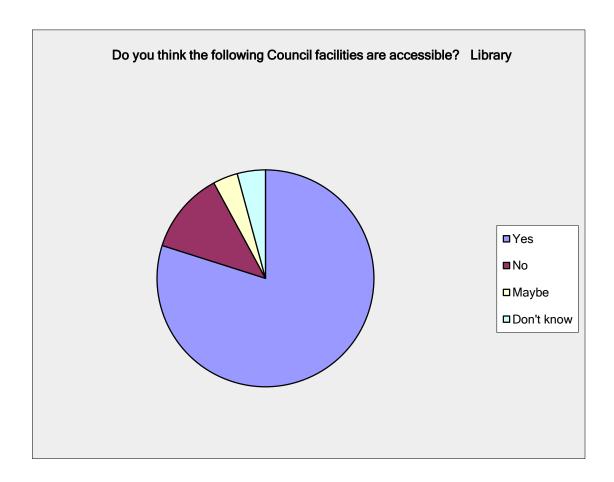
This indicates that of the 211 people that took part in the consultation processes, 57 indicated that they have / or cared for a person with a disability.

Do you think your community is welcoming to people with disabilities? e.g. businesses, shops etc			
Answer Options	Response Percent	Response Count	
Yes	63.5%	127	
No	25.0%	50	
Maybe	8.0%	16	
Don't know	3.5%	7	
If no, please give an example		50	
answ	answered question 200		
skip	skipped question 11		



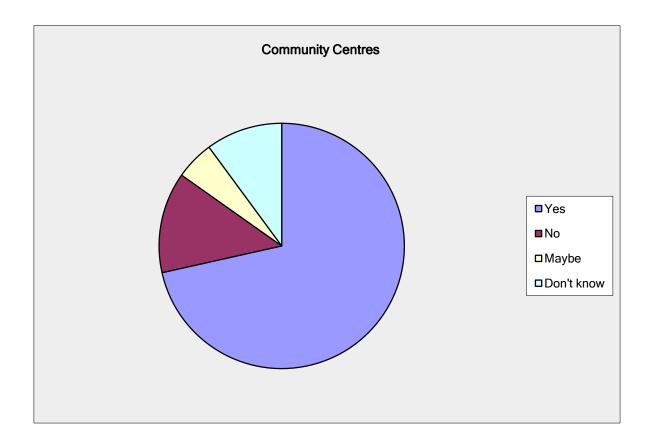
The survey results showed 63% believed Council was welcoming to people with a disability.

Do you think the following Council facilities are accessible? Library			
Answer Options	Response Percent	Response Count	
Yes	79.9%	151	
No	12.2%	23	
Maybe	3.7%	7	
Don't know	4.2%	8	
answ	ered question	189	
skij	pped question	22	



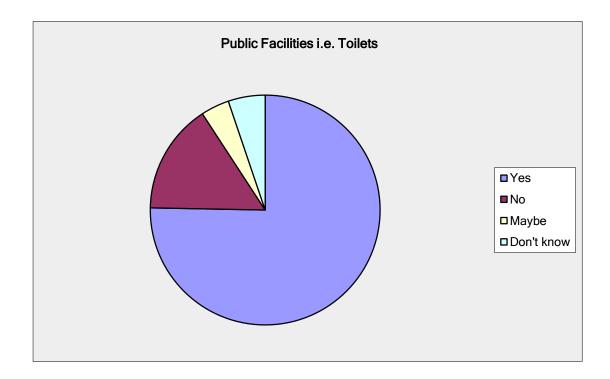
79.9% of those surveyed believed Council's existing facilities are accessible to people with disabilities

Community Centres		
Answer Options	Response Percent	Response Count
Yes	71.5%	113
No	13.3%	21
Maybe	5.1%	8
Don't know	10.1%	16
ansv	vered question	158
	ipped question	53



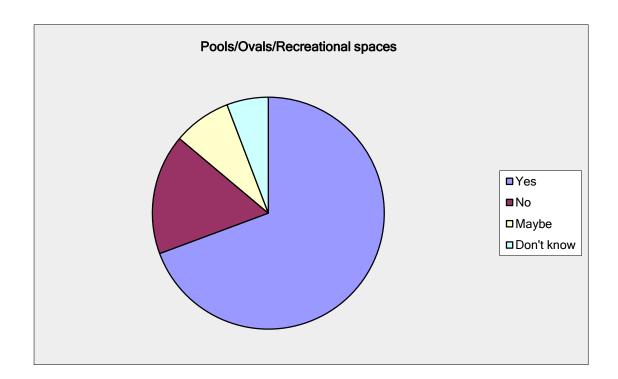
Although Council has limited "community centres 75% of people surveyed responded they were accessible.

Public Facilities i.e. Toilets		
Answer Options	Response Percent	Response Count
Yes	75.3%	131
No	15.5%	27
Maybe	4.0%	7
Don't know	5.2%	9
ans	swered question	174
S	kipped question	37



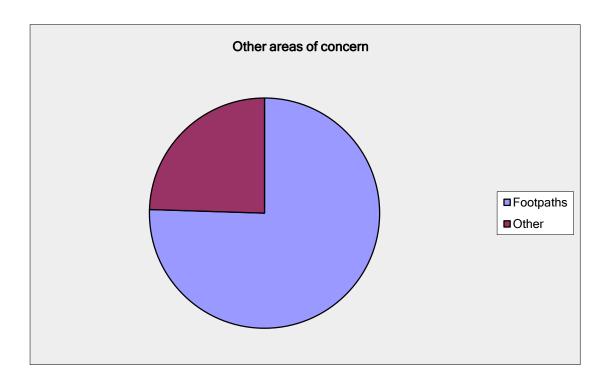
Results from this question suggest Council's current toilet facilities are accessible to people with a disability, although, through the consultation process it was noted many people feel there are not adequate number of toilets across the Shire.

Pools/Ovals/Recreational spaces		
Answer Options	Response Percent	Response Count
Yes	69.4%	120
No	16.8%	29
Maybe	8.1%	14
Don't know	5.8%	10
ans	swered question	173
Si	kipped question	38



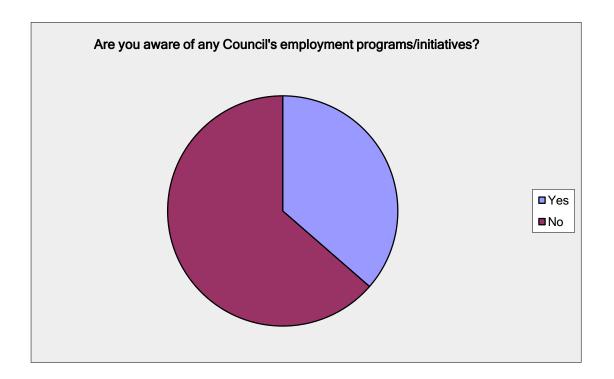
Indications from this question suggest Council current ovals, parks and recreation areas and facilities are accessible to people with disabilities.

Other areas of concern		
Answer Options	Response Percent	Response Count
Footpaths Other Please provide suggestions for improvement	75.5% 24.5%	114 37 127
ar	nswered question skipped question	151 60



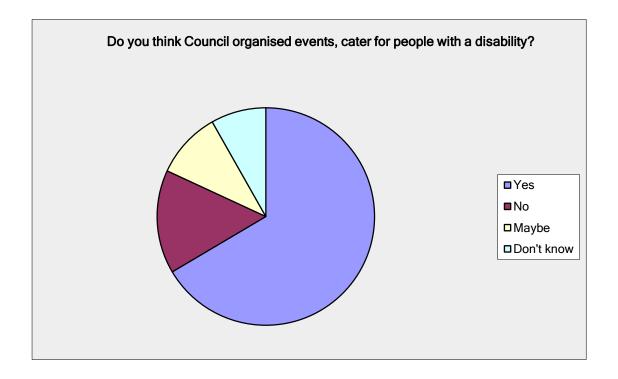
Responses indicate 75.5% of those surveyed considered footpaths were a major issue for residents of the Shire.

Are you aware of any Council's employment programs/initiatives?			
Answer Options	Response Percent	Response Count	
Yes No	36.4% 63.6%	68 119	
answered question 18 skipped question 2			



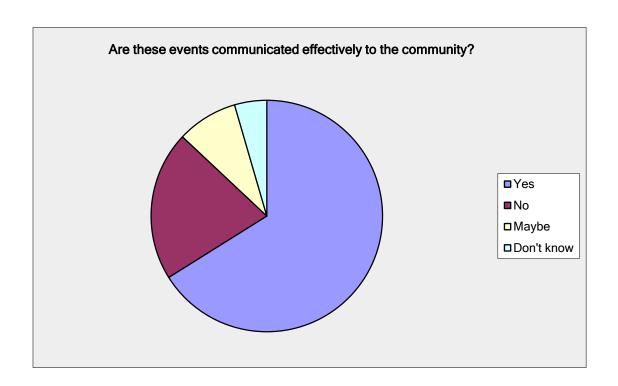
Over one third of those surveyed noted that they were aware of Councils employment programs, EEO policies and procedures, positions for trainees, School 2 Work programs and other initiatives.

Do you think Council organised events, cater for people with a disability?			
Answer Options	Response Percent	Response Count	
Yes	66.5%	121	
No	15.4%	28	
Maybe	9.9%	18	
Don't know	8.2%	15	
Please give examples		67	
ans	wered question	182	
Si	kipped question	29	



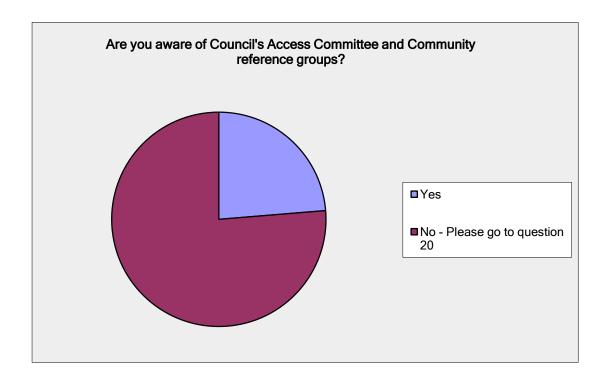
A total of 66.5% respondents agreed that Council organised events and programs catered for people with a disability, while 15.4% disagreed.

Are these events communicated effectively to the community?			
Answer Options	Response Percent	Response Count	
Yes	66.1%	117	
No	20.9%	37	
Maybe	8.5%	15	
Don't know	4.5%	8	
Suggestions for improvement.		55	
ans	swered question	177	
s	kipped question	34	



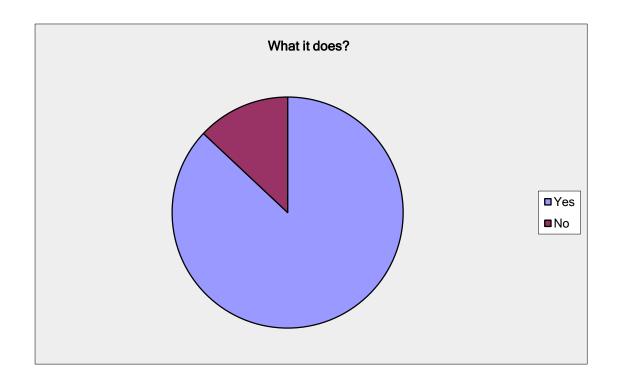
Communication with the public is a challenging task when you have the demographic and remoteness of our Shire. The survey indicated that 66% of those surveyed felt Council is communicating effectively to its community.

Are you aware of Council's Access Committee and Community reference groups?			
Answer Options	Response Percent	Response Count	
Yes No - Please go to question 20	23.7% 76.3%	45 145	
an	swered question kipped question		190 21



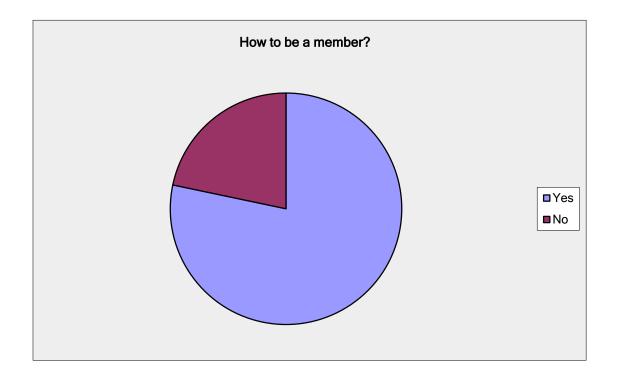
Not surprisingly a limited number of people (23%) were aware of the formed Access Committee's in the Local Government Area. It is envisaged as the DIAP gets underway and actions are carried out, awareness will increase significantly.

What it does?		
Answer Options	Response Percent	Response Count
Yes No	87.0% 13.0%	40 6
	swered question kipped question	46 165



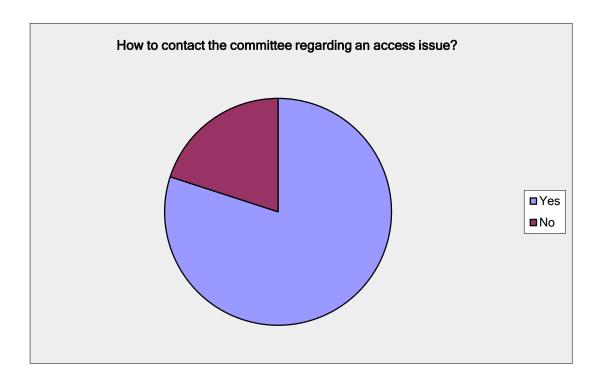
Forty (40) of the "yes" respondents were aware of the access committee's and what they are endeavouring to achieve across the Local Government Area.

How to be a member?			
Answer Options	Response Percent	Response Count	
Yes No	78.3% 21.7%	36 10	
é	answered question skipped question		46 65



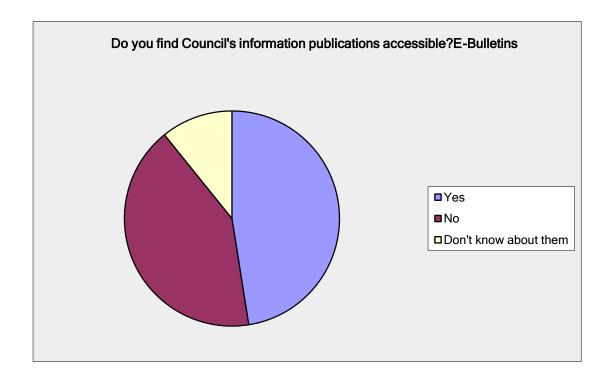
During the extensive community consultation and engagement process undertaken by the Community development team, people were informed of, how to be a member and the processes involved. This is evidenced in the survey responses of 78% indicating they know how to become a member.

How to contact the committee regarding an access issue?		
Answer Options	Response Percent	Response Count
Yes No	80.0% 20.0%	40 10
answered question skipped question		



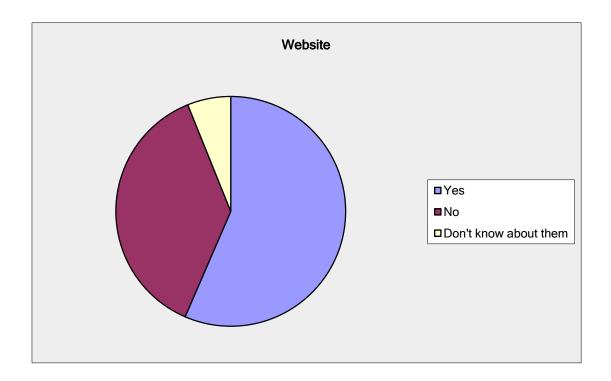
During the community consultation processes people were informed of, how to contact the committee regarding an issue, this is evidenced in the survey responses of 78% indicating they now know how.

Do you find Council's information publications accessible? E-Bulletins					
Answer Options	Response Percent	Response Count			
Yes	47.5%	66			
No	41.7%	58			
Don't know about them	10.8%	15			
answered question					
skip	skipped question				



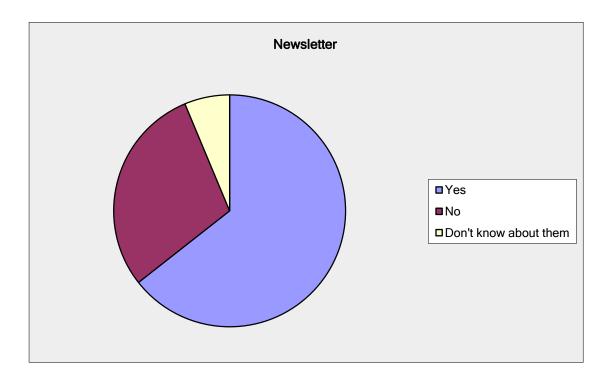
Communication to the broader community formed an important aspect of the DIAP development. Many surveyed indicated the e-bulletins were not feasible due to lack of internet access.

Website		
Answer Options	Response Percent	Response Count
Yes	56.5%	83
No	37.4%	55
Don't know about them	6.1%	9
answ	ered question	147
skij	oped question	64



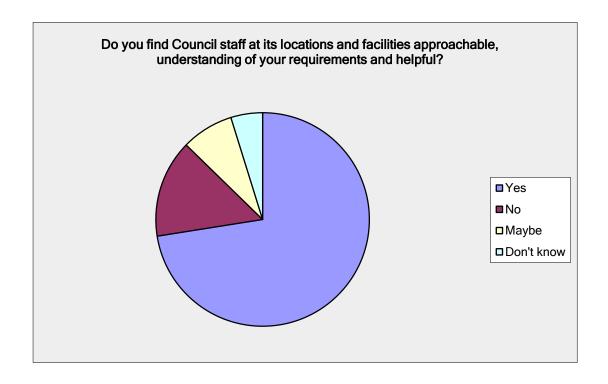
Of the respondents having internet access, (55%) found the web page informative and accessible.

Newsletter		
Answer Options	Response Percent	Response Count
Yes No Don't know about them	64.4% 29.3% 6.3%	112 51 11
	swered question kipped question	174 37



As expected the 3000 hard copy newsletter publications Council distributes every quarter which includes information and updates on Council and community business is most accepted by the people as indicated by survey respondents.

Do you find Council staff at its locations and facilities a requirements and helpful?	approachable, unde	rstanding of yo	ur
Answer Options	Response Percent	Response Count	
Yes	72.5%	137	
No	14.8%	28	
Maybe	7.9%	15	
Don't know	4.8%	9	
Please give details		57	
а	nswered question	1	89
	skipped question		22



The responses to this question were appreciated by Council and staff alike. This indicates of those surveyed that 137 people found Council staff approachable and helpful.

#### 1. Positive attitudes and behaviour

Typically the negative attitudes and stereotyping of people with a disability cause barriers in many situations and places. Many people make assumptions based on what they think people with a disability can and cannot do, should or should not do. Many people feel uncomfortable talking to disabled people and people tend to think of disabled people as not as productive as everyone else.

Many believe that disabled people face prejudice and many people have experienced attitudes or behaviours where other people expected less of them because of their disability and in many cases because they weren't sure how to communicate with them.

Attitudes to people with a disability should not be determined by fear or ignorance and Council can play a role in promoting positive community behaviour.

From the research and community consultation processes feedback from community is positive around recognising and implementing process to engage and change the need for positive attitudes and behaviours in relation to Disabilities and Inclusion throughout the Shire.

- Increase promotion of National and localised programs and events recognising the role people with disabilities play in society
- Increase visibility of people with a disability in Council and community publications.
- More education for the community about the broad range of disabilities.
- Higher awareness among businesses about the value of employing people with a disability.

#### 2. Liveable communities

As recognised as a common theme in relation to survey respondents was the accessibility issues for people with a disability. Many commented and highlighted as a main concern in relation to the walkways, footpaths and mobility concerns across the three major communities within the Walgett Shire Walgett, Lightning Ridge and Collarenebri along with the villages within the Local Government Area.

It is important that all people can move about easily to access facilities and services and participate in community life. Survey respondents emphasised the need to adjust and model the existing physical environment for inclusiveness and accessibility

Pedestrian access featured highly with calls for more footpaths that are wider and better maintained and monitored regularly due to the constant ground movement in communities with black soil earth.

Inclusion of seating in strategic areas was also raised by many and along primary routes, for aged/people with mobility issues was raised on a number of occasions. Improving the access into shops for mobility aid users was raised along with improved street lighting, and access ramps to Library in Walgett.

- Work towards ensuring Council facilities is physically accessible.
  - Playgrounds include accessible equipment.
- Footpaths are level and in good order and regularly maintained
  - Ensure safe pedestrian crossings in all townships
    - More accessible and well maintained public toilets.
      - Ensure all pool hoists are operational.
    - Provide seating in Main Streets in larger communities

### 3. Employment

Meaningful employment contributes to independence and feelings of self-worth. Opportunities to work in paid and volunteer roles are important. Local employment, especially for school leavers, is important to the long term future of the community.

- Educate employers on the value of employing people with a disability.
- Provide more opportunities for meaningful employment for people with a disability.
  - Provide accessible work places and volunteer opportunities.
- Ensure accessible recruitment practices simple forms and language.



### 4. Service systems and processes

Information sharing and keeping people updated with Council Information is important to residents and those living within the Shire. As evidenced by the survey results Council's hard copy mail out newsletter is regarded as the best form of communication.

Feedback from survey indicates our website may be improved as many expressed issues with manoeuvring around the website. It was also identified within the survey that large print and magnifying resources and tools be introduced into our Library services across the Local Government Area

- Continuing with the current quarterly newsletter as this was identified as the most acceptable form for information sharing across the Shire
  - Increase our capacity to provide accessible services to support access
  - Complete an asset mapping and access guide to improve systems and process in relation to access and inclusion



Consulting with community is essential to a relevant, realistic Disability Inclusion Action Plan

### 8. Risk management and assessments

Within all works, functions and programs Walgett Shire Council undertake and implement a risk assessment and generally an evaluation following the process. In order to achieve a sound understanding of works to be carried out/ programs to be undertaken/ initiatives to be implemented.

Risk factors that are relevant to the public, Council and the environment.

Council utilises the following matrix in order to gain a full understanding of what, where, how and why.



Council is currently undertaking a completed audit of risk associated with access and inclusion and utilizes the following format and risk assessment forms.

## Below is an example of our Risk Assessment forms and procedures.

<b>DEPARTMENT</b> infrastructure	(circle one) Corp Planning & regulatory	orate & Community Services	Rural Infrastructure	Urban
LOCATION				SESSOR
		DAT 	E of ASSESSMENT	
TYPE of RISK	tick box & circle the most	appropriate criteria)		
	oise, temperature, light, rac [] <b>Biological:</b> infection co theft, property damage, o	ontrol [] Psychologic	[] <b>Chemical</b> : toxic, flami al: abuse, stress, other	mable, gases. Other
[] Fire: egress, equinjury, crush, cuts, c	•		[] Personal Injury: slips dling: ergonomics	s/trips/falls, soft tissue
RISK CONTRO	L (tick most appropriate b	process	[] Elimination: get rid o [] Substitution substitu [] Is nmental modifications [] Administration: train [] Personnel protective	te tool, substance or solation: safety ing, SWP's, rosters
Activity	Potential Hazard	ls Risk Rating	Controls	Responsible Person
<u> </u>				
Step 1 – Conside Personn	r the Consequences. el Corp	orate	Cor	sequence
		occurring? orate Loss ≥ Aud \$1M	Major 	
Consider what could Medical T	d reasonably have happen reatment Corp	ed as well orate Loss ≥ Aud \$100,00.00	Moderate	

		Major	Moderate	Minor	Insignificant
	A	Н	Н	Н	M
Likelihood	В	Н	Н	M	M
	С	Н	М	M	L
	D	М	М	L	L

Entered in Risk Register Yes / no Register number.

Review Date	Reviewed
by	Designation
Consequence	

Activity	Potential Hazards	Risk Rating	Controls	Responsible Person

## **Disability Inclusion Action Plan 2017-2021**

### **Councils Community Strategic Plan - Actions 2017-2027**

Development of the Disability Inclusion Action Plan is supported by the Walgett Shire Community Strategic Plan goals as follows:

- C1.1 Develop a connected, informed and resilient community
- C 1.2 A safe, active and healthy Shire
- C1.3 A diverse and creative culture
- E2.2 To provide increased employment opportunities that supports local industries and the local economy
- I 5.3 Maintain and Improve Council's property asset to an optimal level
- **I 5.4** Provision of facilities and Communication services

## 1. Positive attitudes and behaviour

Strategic Goal	Action	Measurement	Responsibility	Timeframes	Alignment with Community Strategic Plan	Budget * estimates
1. Promote Positive attitudes & behaviours.	Investigate and Upgrade Councils Website & information access ensuring accessibility to all.	Website/ newsletters and any Council produced information be suitable for people with disabilities, contacts and follow ups be made" easier for all"	Information Services Coordinator(ISC) Chief Financial Officer (CFO)	December 2018 (Immediate review)	Reference actions and alignment with Community Strategic Plan2012-2022  C 1.1 C 1.2 C 1.3 I 5.4	\$1,000
	Continue to focus on positive promotion and special events days/ Carers Events, "Days for People with disabilities", inclusion opportunities.  Consult community in relation to their expectations	Seek feedback and input from reference groups to gain and implement best practice.  Evaluate processes to measure the difference programs made/ impact/ improved relationships	General Manager(GM) CFO  Manager Community Development (MCD)  Aboriginal Liaison & Community Development Officer (ALCDO) Youth Development Officer (YDO)	Immediate - review and monitor -Dec- 2017	C.1.1 C 1.2 C 1.3 I 5.4	\$2000 annually  Incorporated within Community Development /Services teams budget and delivery plan

Strategic Goal	Action	Measurement	Responsibility	Timeframes	Alignment with Community Strategic Plan	Budget * estimates
2. Disability Awareness & Acknowledgement	Staff training in relation to working with people with disabilities  Awareness to people with Disabilities	Staff Trained (frontline)  Youth and Community Teams  Library staff  Customer Relations	Human Resources Officer( HRO)  Youth Development Officer ( YDO)	Develop - Research 17- 18 Implement 2019.	Reference actions and alignment with Community Strategic Plan2012-2022  C 1.1 C 1.2 C 1.3 I 5.4	\$3000 annually  HR training budget incorporating specific training for c/s staff
		Induction package to include information on social inclusion and awareness to people with disabilities  Successful implementation and attendance of staff	CFO HRO CDO			
3. Positive Implementation of events / social inclusion for people with disabilities.	Active promotion for all events facilitated by Council  Survey of Community to identify success of plan & infrastructure improvements	Improved statistics and inclusion numbers of participants at events  Feedback( positive) from public	CFO MCD CDO YDO	Event to event basis  '4 Community reports to Council  Bi- annual survey	C.1.1 C 1.2 C 1.3 I 5.4	\$2000 annually Incorporated within Community Development /Services teams budget and delivery plan

## 1. Liveable communities

Strategic Goal	Action	Measurement	Responsibility	Timeframes	Alignment with Community Strategic Plan	Budget * estimates
1. Accessible Communities and facilities. Disability friendly - contributing towards liveable and accessible Public spaces.	Undertake a LGA wide assessment of community infrastructures to identify areas of priority need / actions	Assets and disability friendly plan and progress report updated and useable.	Property Officer(PO)  Town Planer (TP)  Director Engineering (DOE)  CFO  MCD	December 2017 - 2018 (review annually)	C 1.8 C 1.9 I 5.3	\$2000  Funded from Asset management function
	Implement Community input at concept design stage of identified projects & public spaces	Community input and feedback/ input	CFO MCD	On-going	15.3	n/a
	Audit of footpaths.	Safe & usable footpaths within the community and wheelchair / mobility scooter appropriate.	PO	December 17 reviewed annually	15.3	\$10,000 In 17/18 budget funded from Asset Management Function

Footpath improvement plans (long term) to be developed and implemented  Specific access of areas in need of urgent repair be undertaken	Improved footpaths and access  maintenance of these areas completed	CFO DOE PO GM	February 2018 Ongoing	Reference actions and alignment with Community Strategic Plan 2017- 2027	\$2,500 funded from Asset Management function \$20,000 Annual allocation (Risk/DIAP)
Install disabled Access toilets Lightning Ridge & Grawin	Installation of disability toilet facilities	TP PO CFO DOE	Immediate June 2017	15.3	Len Cram Park carry over 16/17 to 17/18 \$60,000 Grawin 17/18 Budget allocation \$45,000
Construct disability access Ramp at Walgett Library	Ramp completed & access available to people with a disability	TP PO CFO DOE	30 <sup>th</sup> June 2017	15.3	16/17 \$69,943

Maintain access and improvements to Council Youth Centres and facilities –Shire Wide.	Record statistics and monitor increased usage and feedback	CFO MCD CDO YDO	On- going	Reference actions and alignment with Community Strategic Plan 2017- 2027	\$1,000 annually  Incorporated within Community Development /Services teams budget and delivery plan
Inspect and develop works plan to improve access to Showgrounds and public spaces throughout the Walgett LGA.	Plans submitted to MANEX	TP PO CFO DOE	On-going Annually, each February Commencing February 18	15.3	\$5,000 Budget allocation included in existing wages & salary votes

2. Contribute	Advocate for social	Increase community	CFO			
towards programs	inclusion values at	awareness and		On-going		
which aim to	ALL Council events.	collaboration of services	MCD		C 1.1	n/a
increase social					C 1.2	
inclusion and			CDO		C 1.3	
community			YDO			
connections.						
	Promote values	Wide spread accepted				
	and positive	promotion & noticeable	MCD	On-going		n/a
	contribution	increase in people with a				
	people with	disability participation	CDO			
	disabilities offer to					
	the broader		YDO			
	community.					

# 2. Employment

Strategic Goal	Action	Measurement	Responsibility	Timeframes	Alignment with Community Strategic Plan	Budgets & estimates
1. Enhance and encourage prospects of people with a disability within the Walgett Shire Council.	Review and access recruitment processes , forms, language and accessibility	Review forms and language and simplified as required	Human Resources Officer( HRO) CFO	Immediate December 2017	Reference actions and alignment with Community Strategic Plan 2017- 2027 I 5.3 E 2.2	\$1,000 annually
Promote benefits of accessible business practice to broader community.	Continue to drive employment initiatives with collaboration of services the key focus. Working with disability employment agencies, schools and business houses.  School 2 Work Program	Increased number of people with disability in placements	Human Resources Officer( HRO)  CFO  MCD  YDO	June 18  (Review regularly & annual progress report)	E 2.2	n/a

Our Town- Our			On- going		
Future					
Employment					
Initiative		YDO			
Encourage	Number of members with		On going		
increased	a disability increased				
participation in	,				
Youth Council					
				Reference	
Develop Councils	Management plan to	Human Resources	June 18	actions and	\$500
workforce	identify gaps in work force	Officer( HRO)	(Annual review)	alignment	17/18
management plan/	and positions identified	,		with	
strategy to include	and addressed	CFO		Community	
best practice				Strategic	
guidelines for		MCD		Plan 2017-	
inclusion.				2027	
		YDO			
				15.3	
Provide	Increased level of			E2.2	\$10,000
information and	knowledge displayed by	Human Resources	December 17		17/18
training to Council	staff	Officer( HRO)	2 33333. 27		included in
staff / Managers/			(Annual review)		existing
supervisors in		CFO	(, amaan criew)		wages/ salary
order to increase		MCD			allocations
knowledge and					
skills.		YDO			
Jillio.		1 .50		1	I

# 3. Service systems and processes

Strategic Goal	Action	Measurement	Responsibility	Timeframes	Alignment with Community Strategic Plan	Budget & Estimates
1. Information to residents and public is provided in a variety of formats	Develop plan for Councils website content compliance with disability standards	Website, functions and content meets accessibility standards.	Information Services Coordinator(ISC)  Chief Financial Officer (CFO)	December 2018 ( review and develop)	Reference actions and alignment with Community Strategic Plan 2017- 2027	\$500 17/18 budget allocations
2. Consultations with people with disabilities in relation to gaps and needs.	Develop a fact sheet to assist Council staff in customer services how to respond to queries regarding services for people with disabilities.	Increased level of knowledge demonstrated by staff and fact sheet developed and accessible.  Processes implemented ensuring ease of access and understanding	CFO MCD ISC	December 18- review regularly Report to annually	I 5.3	\$500 Budget 17/18
	Review Council documents and publications ensuring easy access and functionality	Ensure people with disabilities are included in all community consultation groups and initiatives and gaps identified	CFO MCD ISC	Annually / On - going		n/a

	Resources and action focus - Disability reference groups in each community		CFO MCD ISC			
	Accommodate input from all disability reference groups in development of council plans and long term strategies	Regular meetings with group, DIAP Committee  Provision made in plans and budgets	MCD CFO	On -going	15.3	Included in annual budget allocation \$500 n/a
3.Library services and " disability friendly" resources	Develop and purchase "large print", magnification material	Installation of magnification equipment	CFO MCD YDO	On -going	15.3	\$3,000
	Offer more group focused programs ( carers and clients)	Programs implemented				Annual budget allocation

### 10. Monitoring and Reporting

#### **Monitoring**

Walgett Shire Councils Disability Inclusion Action Plan includes timelines along with actions to guide the completion and progress. The process will be monitored and evaluated through the Integrated Planning and Reporting cycle.

Implementation of the Plan will be undertaken by the responsible Council internal departments. The Chief Financial Officer and Manager Community Development and community development department staff will monitor the overall implementation of the Plan and the integration of its actions into Council's 2017/18 – 2020/21 Delivery Program and annual Operational Plans.

### Reporting

Outcomes and achievements will be reported in Council's Annual Report and six monthly reports to the community or on a needs basis. These reports will be available on Council's Website and at its Administration Building Walgett and Walgett Shire Libraries and Visitor Information Centres

A report will also be provided to the Department of Family and Community Services and the Minister for Disability Services.

#### <u>Review</u>

The Plan will be reviewed annually in line with the Integrated Planning and Reporting cycle.

An audit, evaluation and review of the Plan will be conducted at the end of the delivery program.

# 11. Councils structure

# Walgett Shire Council Organisation Chart

Γ	Conoral Manager
Environmental Services Corporate Services	General Manager  Executive Assistant  Engineering Services
Development     Approvals     Building Services     Environmental and     Health Compliance     State of the     Environment Report     Onsite Wastewater     Management     Development     Compliance     Land Use and     Environment     Strategies     Local Environment     Plans     Development Control     Plans     Section 149     Certificates     Main Street Program     Animal Control     GIS Management     By Laws     Heritage     Solid Waste and     Recycling Services     including New Landfill     Development     Building Maintenance      Aboriginal Services     Childcare Services     Financial Services     Financial Services     Lloformation     Technology     Property Services     Property Register     Caravan Parks     Libraries     Swimming Pool management     Arts and Cultural     Services     Public Officer Services     Records Management     Infrastructure Asset     Register     Corporate and     Strategic Planning     Legal Services     Building Maintenance      Aboriginal Services     Childcare Services     Information     Technology     Property Services     Property Register     Caravan Parks     Libraries     Swimming Pool management     Arts and Cultural     Services     Public Officer Services     Records Management     Infrastructure Asset     Register     Corporate and     Strategic Planning     Legal Services     Budget and     Management Plan     Policy and Delegations     Delegates to external     Bodies     Crown Reserves	<ul> <li>Mayoral Support</li> <li>Councillor Training and Support</li> <li>Council Business-Agenda and Action</li> <li>Intergovernmental Relations</li> <li>Inter Council Relations</li> <li>Community Relations</li> <li>Corporate Leadership and Direction</li> <li>Organisational Structure and Performance Management</li> <li>Economic Development</li> <li>Community Working Parties</li> <li>Human Resources Management</li> <li>Tourism and Visitor Information</li> <li>Community Working Party</li> <li>WH&amp;S</li> </ul>
	** Special Projects  New Depot Development  Walgett Levee  Walgett Water and Sewerage Upgrades  Airport Resealing  Walgett Boat Ramp  Bridge Construction

### **Acknowledgement**

Council would like to thank the many community members and services who provided their views, personal stories and ideas for positive change.

Finally, Council thanks the members of the Disability Reference Groups within the three larger communities of Walgett, Lightning Ridge and Collarenebri who provided formal feedback on the draft document. The group consists of people with disability, their carers or family.



Version	Adopted Date	Minute No	Details of Review
1	29/6/17	6/2017/20	Adoption of Policy